

Guarantee and Disclaimer

August 3, 2022

Rev. 1

Nippon Daiya Valve Co.,Ltd.

Guarantee and Disclaimer

Products are manufactured under strict quality control by us, but in the event that failure occurs even if the product is used properly according to our instruction manual, we will repair the product or replace the product/parts of the product free of charge.

However, in the case of customers outside of Japan, we will only supply product(s) or parts for replacement. In addition, in case of repair work, only repair work and parts required for the repair work shall be covered by the warranty.

The warranty period for the product is 18 months after factory shipment to the customer or 12 months after trail operation of equipment incorporating the product, whichever comes first. However, even within the warranty period, the following cases are out of warranty, and the handling of such incidents shall be for a fee (including transportation expenses and other expenses).

1. In the event of a failure or damage caused by improper handling of products, such as drops and shocks, when transporting products to another place after delivery.
2. In the event of any failure or damage caused by handling not conforming to the instructions and precautions described in this document, product catalogues, instruction manuals, etc.
3. Failure or damage caused by inadequate installation of the product.
4. Cases of failure or damage of business assets other than products
5. Damage caused by repair or alteration of products not by us or not by our specified 3rd party.
6. Failure or damage caused by the use of parts, etc., which we do not manufacture or designate.
7. Failure or damages caused by deterioration of function or performance of the products/parts by aged deterioration (corrosion, deterioration, wear and tear of consumables, breakage, etc., note: the duration of aged deterioration is depending on operating condition, working or operating environment, etc) of the products/parts.
8. Failure or damage caused by fire, earthquake, wind and flood damage, lightning strike, other acts of God, pollution, salt damage, etc.
9. Failure or damage caused by any causes other than the foregoing that is not attributable to us.

The term "warranty" herein shall mean the repair of a product, manufacturing of a product, or replacement of parts by free of charge, as a warranty for a single product.

Damage (loss) incurred in connection with the product, Expansion and expansion of other factors, such as profit loss on business assets other than products, and non-operating loss on the relevant business assets, etc.

We will not be liable for any indirect damages.

Repair for a fee or supply of parts for discontinued products

Products may be discontinued or improved without notice.

We may not be able to repairs and overhauls for products or we may not be able to supply parts or consumables for which production and sales have been discontinued

Thank you in advance for your understanding.

Conditions of Warranty and Disclaimer for Products not made by us;
Original manufacturer's warranty condition shall be applied.